

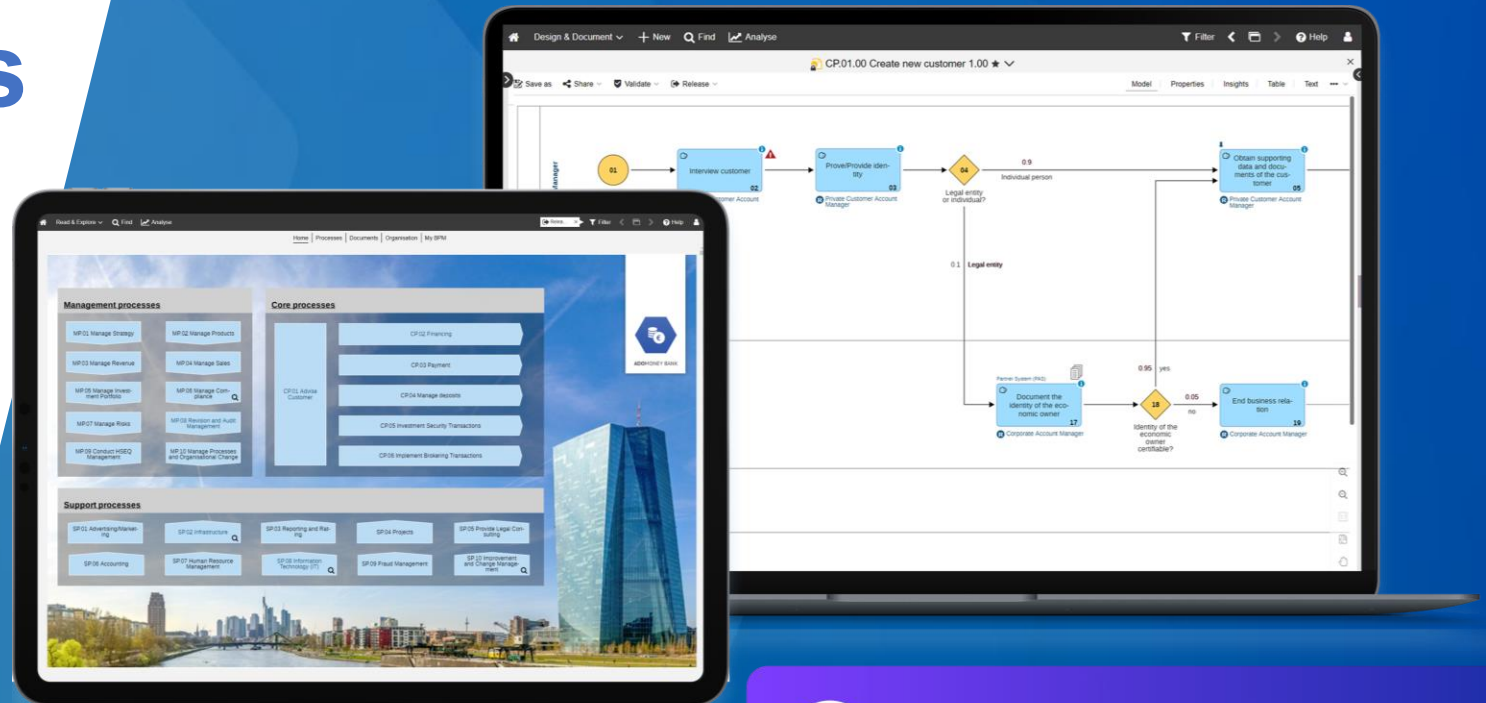
ADONIS

Business Transformation Suite

BOC Group
Design Your Enterprise

Business Process Management in the Age of AI

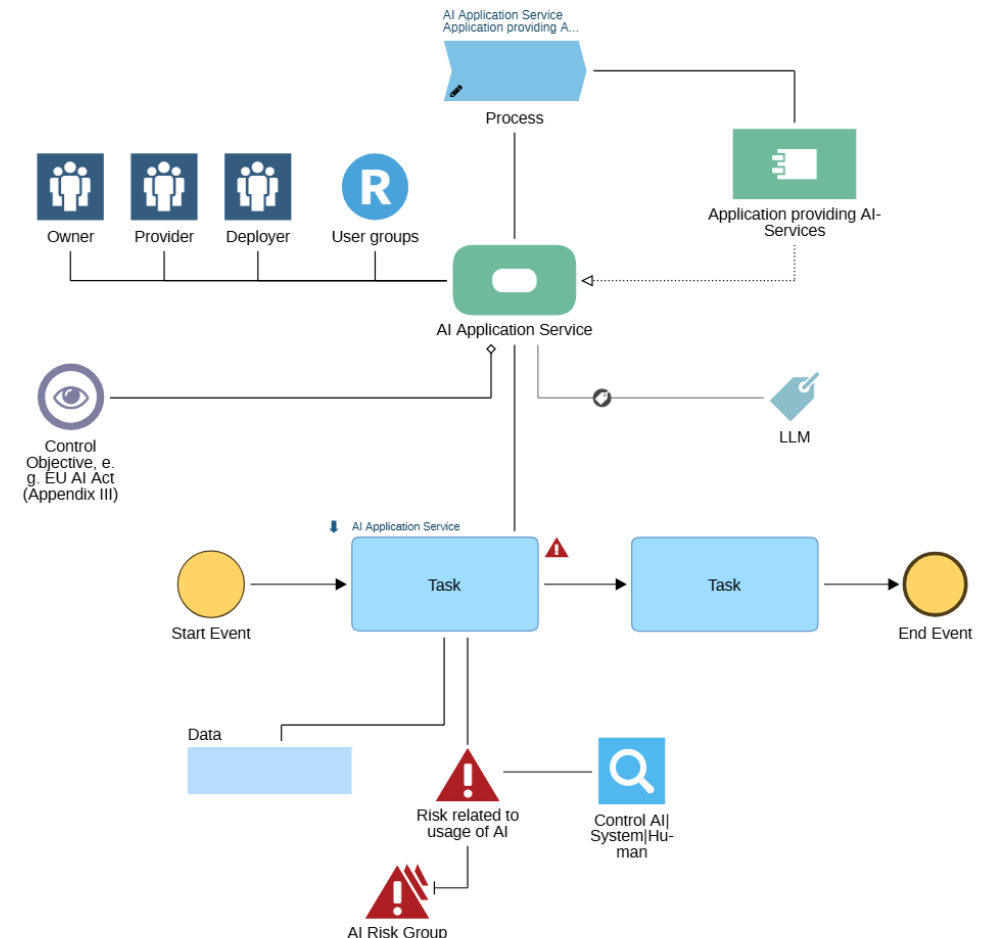
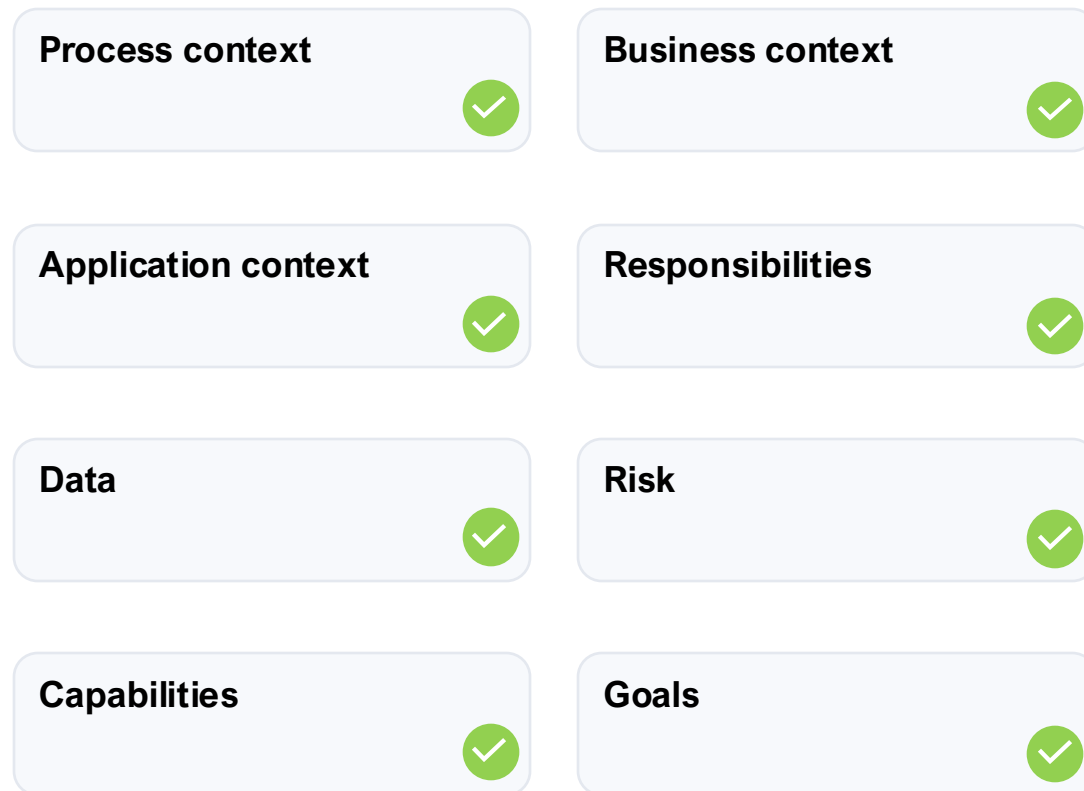
Product & AI Strategy 2026f
Tobias Rausch, BOC Group

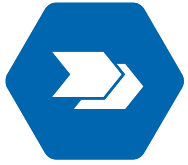


AI-Powered BPM

BPM and Business Transformation in the Age of AI

AI adoption is not primarily a technology disruption. It is an operating-model challenge.





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Focus 1

Govern Business Transformation and AI Adoption.

**Efficiency & Insights through AI-
Powered BPM**

**Reliable Information
as Trusted Context.**

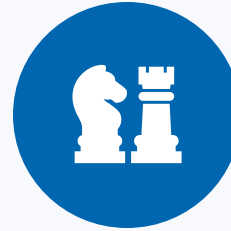
Solutions for AI Governance and Adoption



**AI Adoption
Planning
& Alignment**



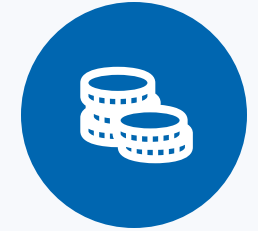
**AI Governance
& Accountability**



**Alignment of
AI Adoption to
Business Strategy**

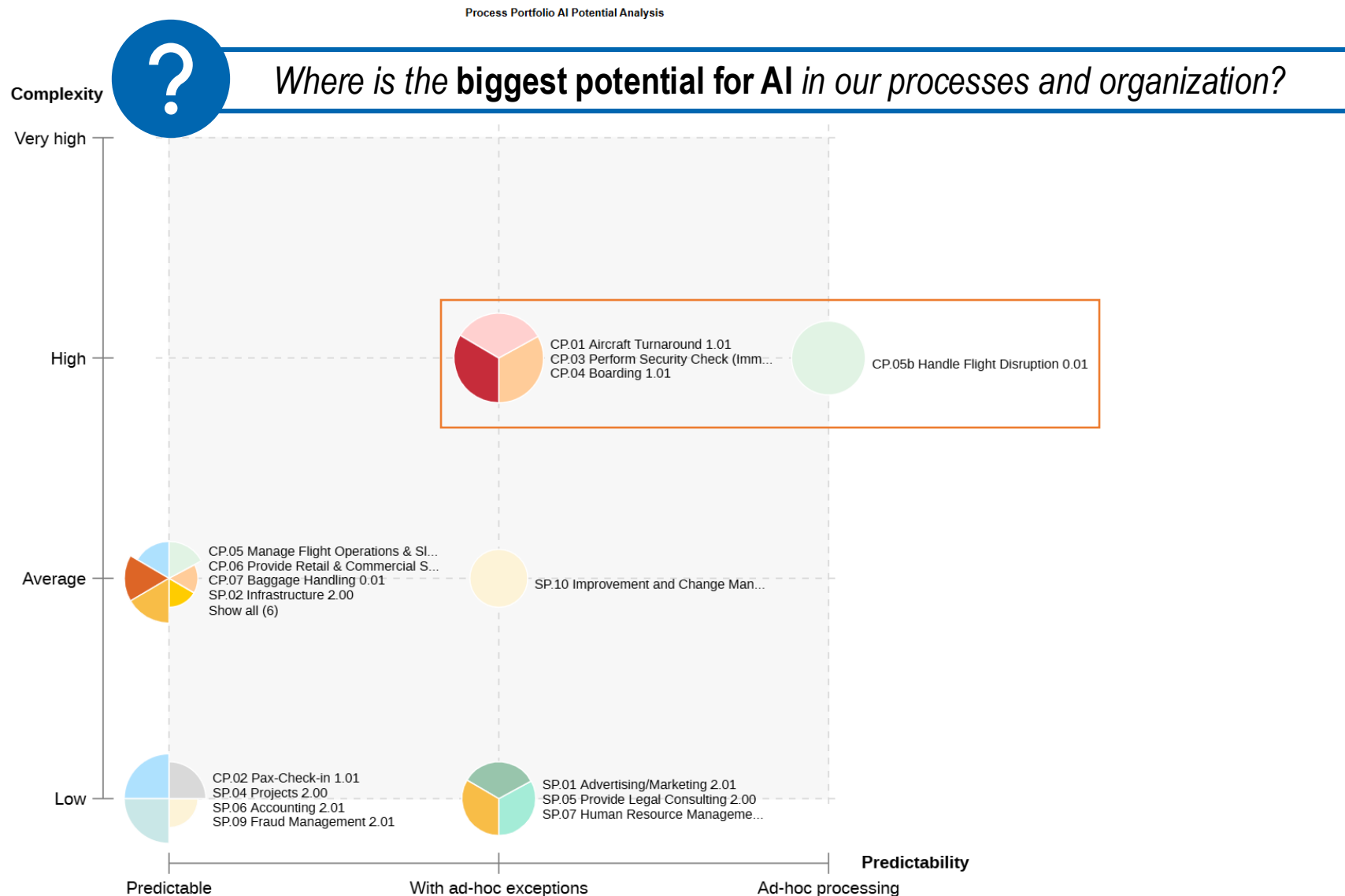


**AI Risk
Assessment
& Compliance
(BCM)**



**AI Cost
Management**

AI Adoption Planning & Alignment



Options | Colour

Check out available templates for your dataset!

Automation Potential (Predictability - C...

Object type:

Process

X-axis:

Predictability

Y-axis:

Complexity

Bubble size:

Process frequency

Reverse x-axis

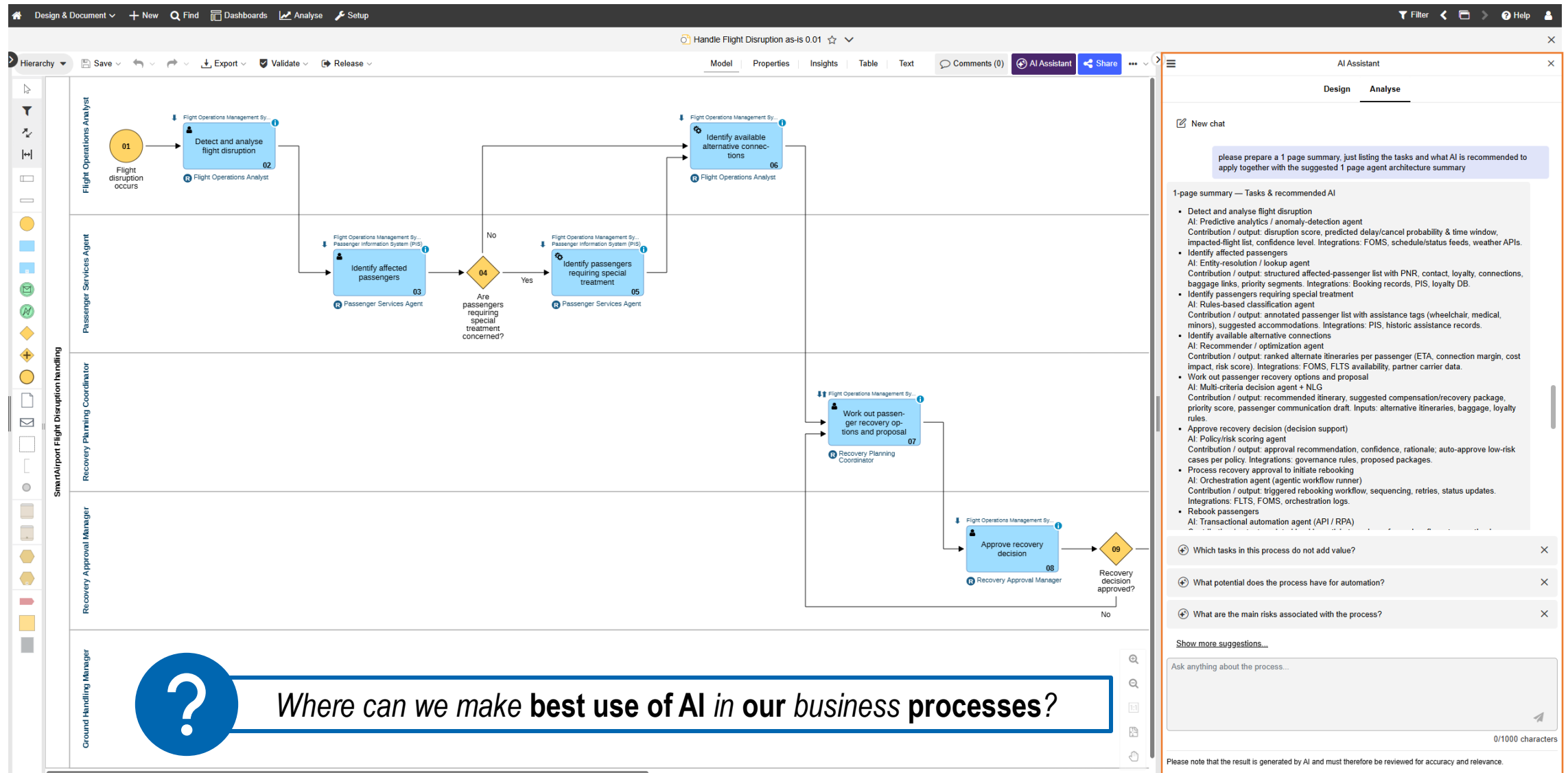
Reverse y-axis

Reverse bubble size

Show bubble names

Show elements with missing data

AI Adoption Planning & Alignment



Where can we make **best use of AI** in our **business processes**?

AI Governance & Accountability

Design & Document
New
Find
Dashboards
Analyse
Setup
Filter
Help

Tabular View

All
Filter...

Models
Objects
Quick Access

- Archived
- Objects
 - ADOAirport
 - SmartPort Int. Airport
 - Application
 - ADONIS
 - Application Service
 - ADONIS AI-Assistant
 - ADONIS AI-Assistant Analyse
 - ADONIS AI-Assistant Create
 - ADONIS AI-Assistant ProcessExtractor
 - Aircraft Maintenance Prediction Service
 - Customer Service Copilot
 - Flight Delay Prediction Engine
 - Internal Airport LLM
 - Microsoft Copilot
 - Passenger Communication Generator
 - Passenger Rebooking Optimiser
 - Predictive Baggage Connection Model
 - Recovery Options Optimiser
 - Document
 - Entity
 - Goal
 - Initiative
 - Performance Indicator
 - Process
 - Risk
 - Risk Group
 - Role
 - Personal Objects

#	Type	Name	Responsible person	Responsible person (deputy)	Supported products/process...	Supported tasks	AI-Type	Risk classification EU AI Act	Transparency obligation EU AI Act (Art. 50)	AI-Sourcing	EU market relevance	Uncertain
1		ADONIS AI-Assistant	[1] Adonis Power (ado)	No entry	No entry	No entry	No Entry	Minimal		Third-Party	Yes	0
2		ADONIS AI-Assistant Analyse	[1] Adonis Power (ado)	No entry	No entry	No entry	No Entry	Minimal		Third-Party	Yes	0
3		ADONIS AI-Assistant Create	[1] Adonis Power (ado)	No entry	No entry	No entry	No Entry	Minimal		Third-Party	Yes	0
4		ADONIS AI-Assistant ProcessExtractor	[1] Adonis Power (ado)	No entry	No entry	No entry	No Entry	Minimal		Third-Party	Yes	0
5		Aircraft Maintenance Prediction Service	[1] Adonis Power (ado)	No entry	[1] CP.01 Aircraft Turnaroun...	No entry	AI speci...	Limited	No Entry	Third-Party	Yes	0
6		Customer Service Copilot	[1] Adonis Power (ado)	No entry	[6] CP.02 Pax-Check-in 1.01...	No entry	Embedd...	Limited	Art. 50(1) Direct interaction	Third-Party	Yes	0
7		Flight Delay Prediction Engine	[1] Adonis Power (ado)	No entry	[1] CP.05b Handle Passeng...	[1] Detect and analyse flight ...	AI speci...	Minimal	No Entry	Third-Party	Yes	0
8		Internal Airport LLM	[1] Adonis Power (ado)	No entry	[3] CP.05b Handle Passeng...	[2] Identify affected passeng...	AI platform	Minimal	No Entry	In-house de...	Yes	0
9		Microsoft Copilot	[1] Adonis Power (ado)	No entry	[4] MP.04 Manage Sales 2.0...	No entry	AI-Assis...	Minimal	No Entry	Third-Party	Yes	0
10		Passenger Communication Generator	[1] Adonis Power (ado)	No entry	[2] CP.05b Handle Passeng...	[1] Prepare passenger com...	AI speci...	High	Art. 50(1) Direct interaction	Third-Party	Yes	0
11		Passenger Rebooking Optimiser	[1] Adonis Power (ado)	No entry	[2] CP.05b Handle Passeng...	[1] Process recovery approv...	AI speci...	High	Art. 50(1) Direct interaction	Third-Party	Yes	0
12		Predictive Baggage Connection Model	[1] Adonis Power (ado)	No entry	[2] CP.05b Handle Passeng...	[1] Manage baggage handling	AI speci...	Limited	No transparency obligation	Third-Party	Yes	0
13		Recovery Options Optimiser	[1] Adonis Power (ado)	No entry	[1] CP.05b Handle Passeng...	[2] Process recovery approv...	AI speci...	Limited	Art. 50(1) Direct interaction	In-house de...	Yes	0

AI Application Service Application providing A...

Process

Owner Provider Deployer User groups

Application providing AI-Services

AI Application Service

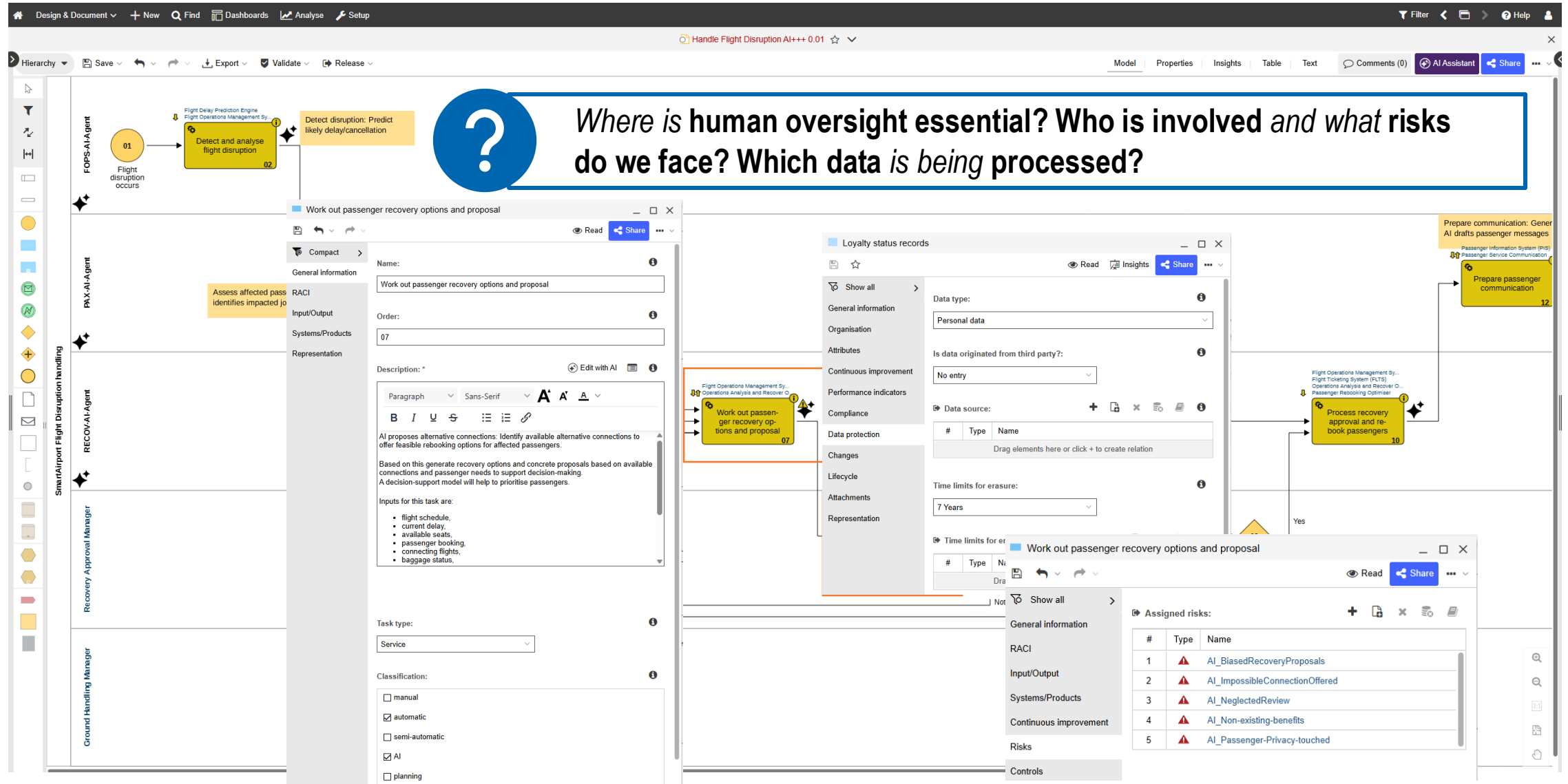
Control Objective, e.g. EU AI Act (Appendix III)

LLM



Where is AI used? Which processes does it affect? Is the usage transparent to all process participants?

AI Governance & Accountability

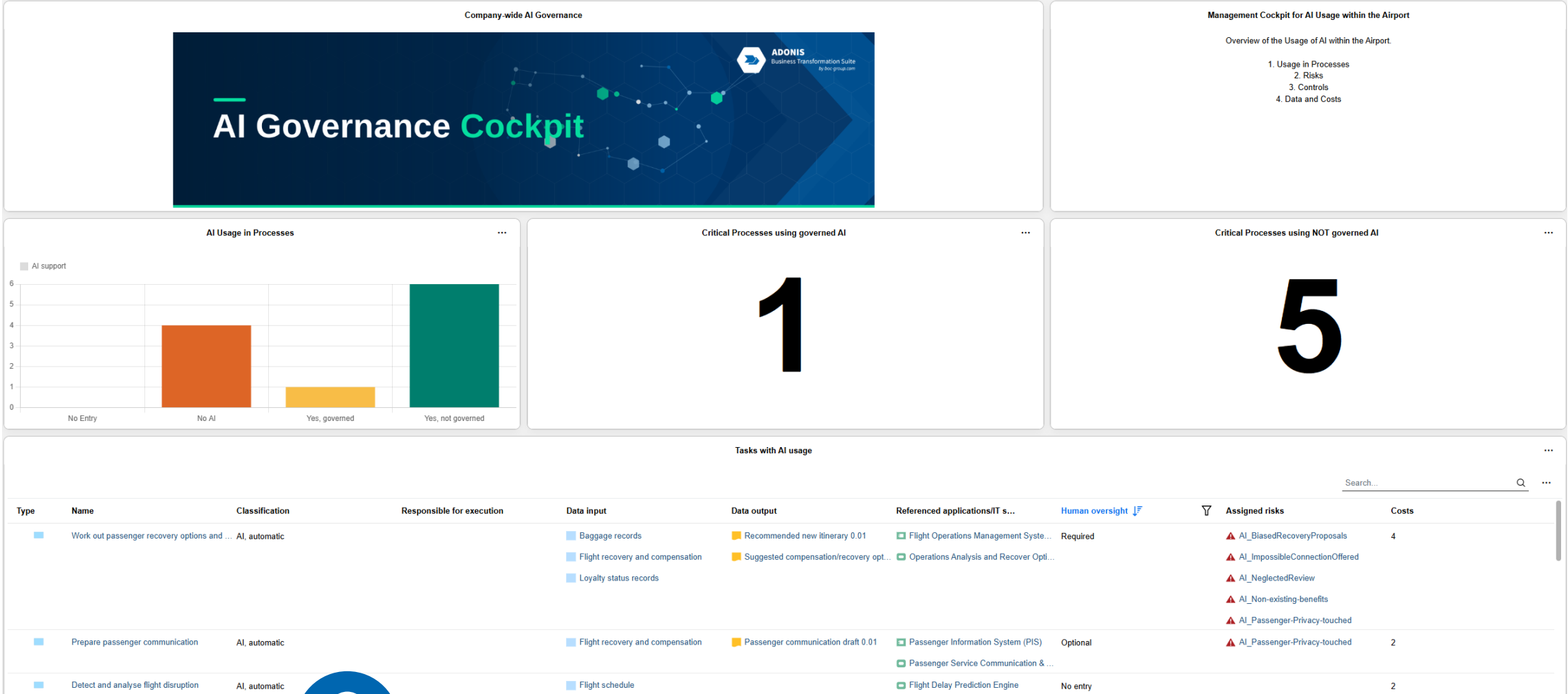


AI Governance & Accountability



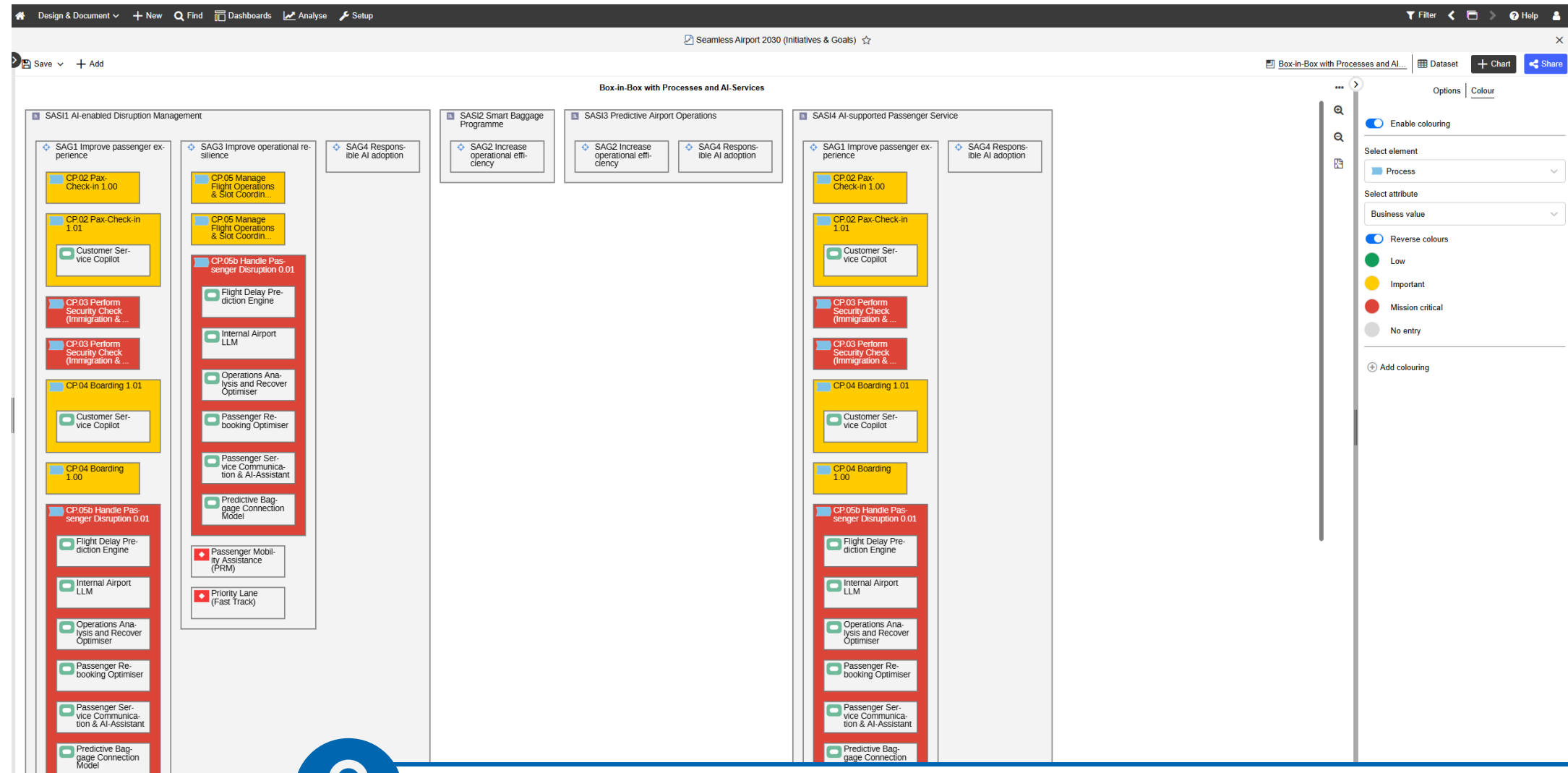
AI is in your organization – how can we make AI usage visible and start governing it?

AI Governance & Accountability



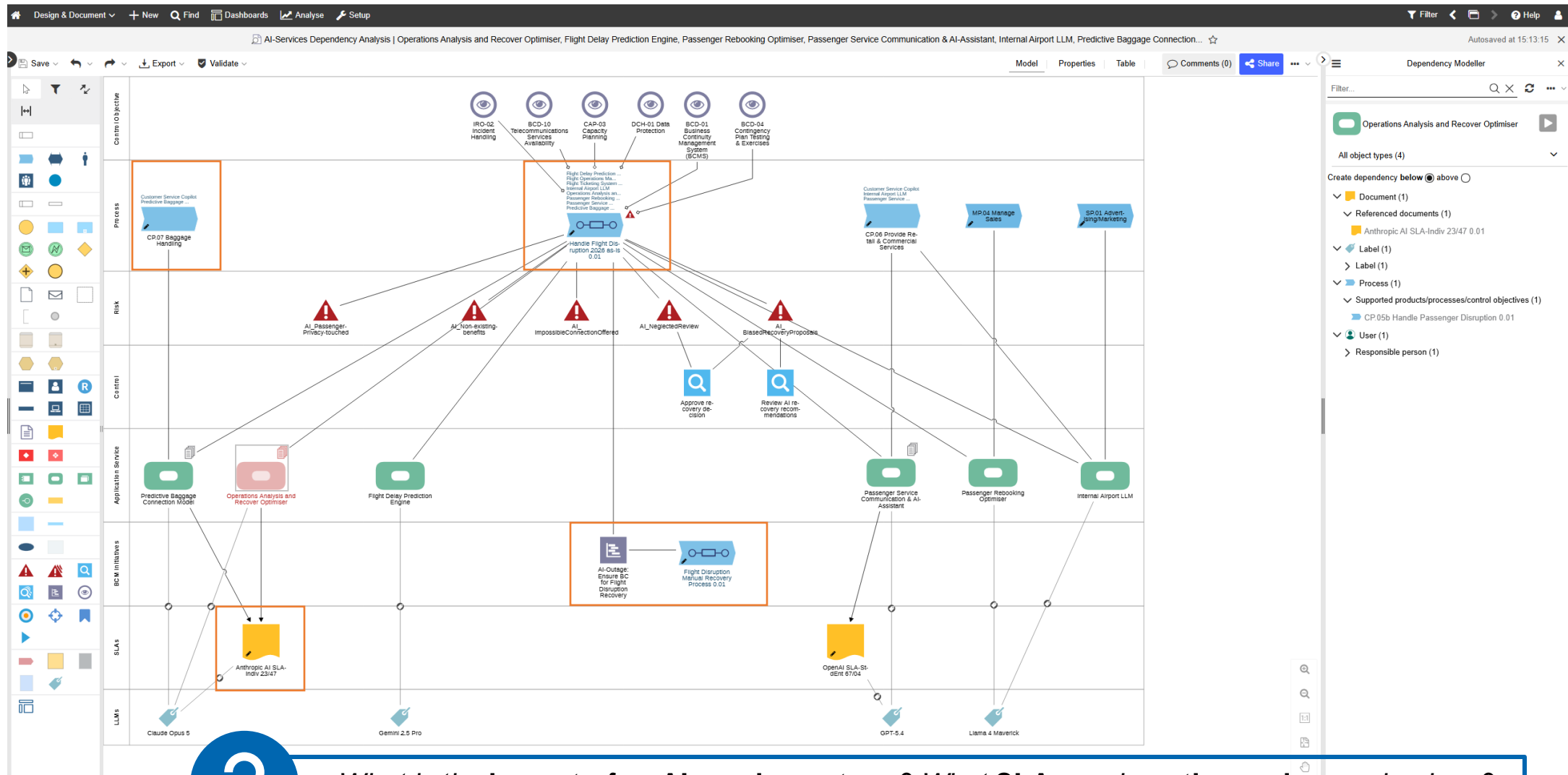
Gain broader visibility and transparency where is AI used. Plan & Govern usage of AI!

Alignment of AI Adoption to Business Strategy



Which strategic goals are supported? Which initiatives are contributing to the goals?

AI Risk Assessment, BCM & Compliance



AI Cost Management

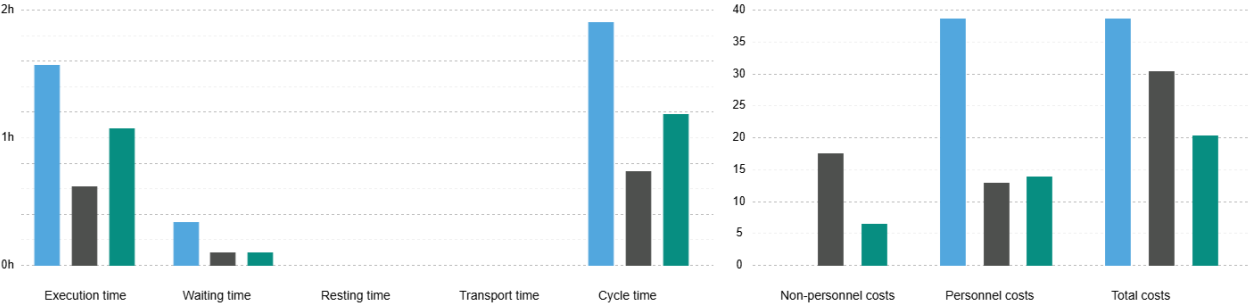
Design & Document + New Find Dashboards Analyse Setup Filter Help

Result analysis: Handle Flight Disruption 2026 as-is, Handle Flight Disruption 2027 AI-assisted+, Handle Flight Disruption 2027 AI+++

Overview	Activities	Capacity	End events & paths
per year	per month	per day	per process

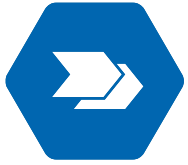
Simulation parameters Export results

Name ↑	Execution time	Waiting time	Resting time	Transport time	Cycle time	Non-personnel costs	Personnel costs	Total costs
Handle Flight Disruption 2026 as-is 0.01	01:34:24	00:20:05	00:00:00	00:00:00	01:54:29	0.00	38.62	38.62
Handle Flight Disruption 2027 AI-assisted+ 0.01	01:04:58	00:06:32	00:00:00	00:00:00	01:11:30	6.50	13.80	20.30
Handle Flight Disruption 2027 AI+++ 0.01	00:37:32	00:06:38	00:00:00	00:00:00	00:44:10	17.51	12.81	30.32



Which **costs** do we need to expect supported?
Where **are the real business cases** for AI usage?

ADONIS provides the
transparency required to
turn AI adoption
from isolated experimentation
into governed business
transformation



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Focus 2

Improve efficiency & insights through AI-Powered BPM.

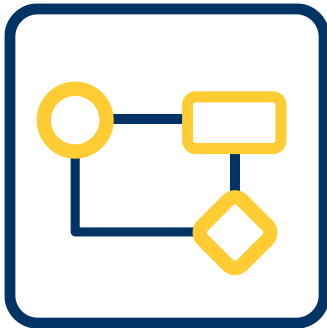
**Govern Business Transformation
and AI Adoption.**

**Reliable Information
as Trusted Context.**

Principles for AI functionality in ADONIS



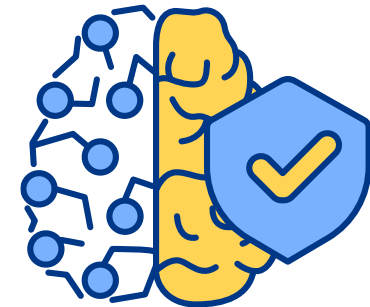
CREATE



ANALYSE



UNDERSTAND



Principles for AI functionality in ADONIS



We build seamlessly integrated, smart functionality, that makes your BPM work easier / faster / better / intelligent.

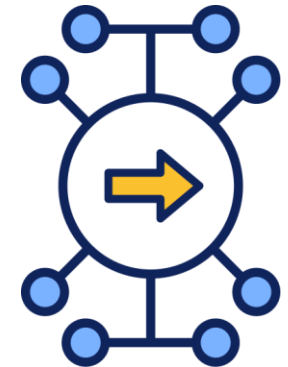
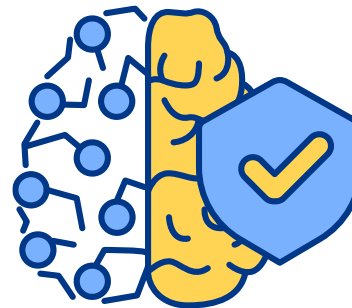
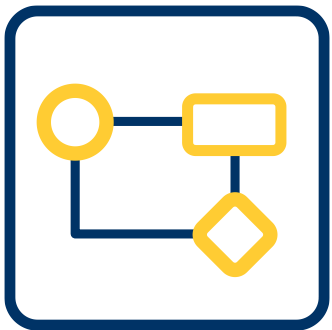
CREATE

ANALYSE

UNDERSTAND

AUTOMATE

CONNECT



Principles for AI functionality in ADONIS



CREATE

Generate processes with natural language prompts

Turn SOPs and pictures into process models

Create better documentation with AI

Easily and efficiently translate at scale

ANALYSE

Identify improvement opportunities

Analyze flow, simulation and costs

Bring execution data into the picture

UNDERSTAND

Ask AI questions about your processes

Summarize complex processes

Make use of multi-lingual BPM content

AUTOMATE

Find the right processes to automate

Put AI agents to work

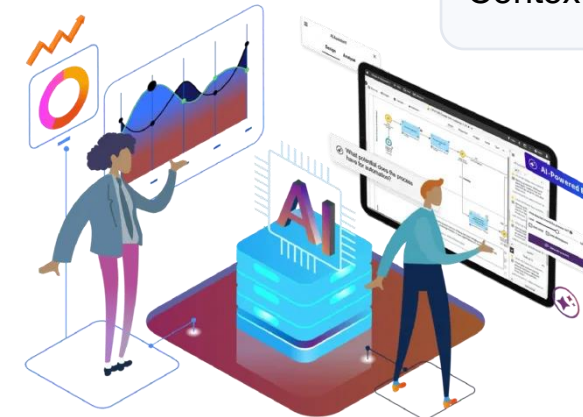
CONNECT

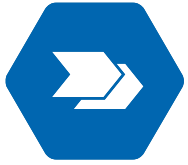
Connect your enterprise AI

Get AI answers you can trust

Make use of the Model Context Protocol (MCP)

Visit the ADONIS booth or have a look at
<https://www.boc-group.com/en/adonis-ai/>





ADONIS

Business Transformation Suite



BOC Group

Design Your Enterprise



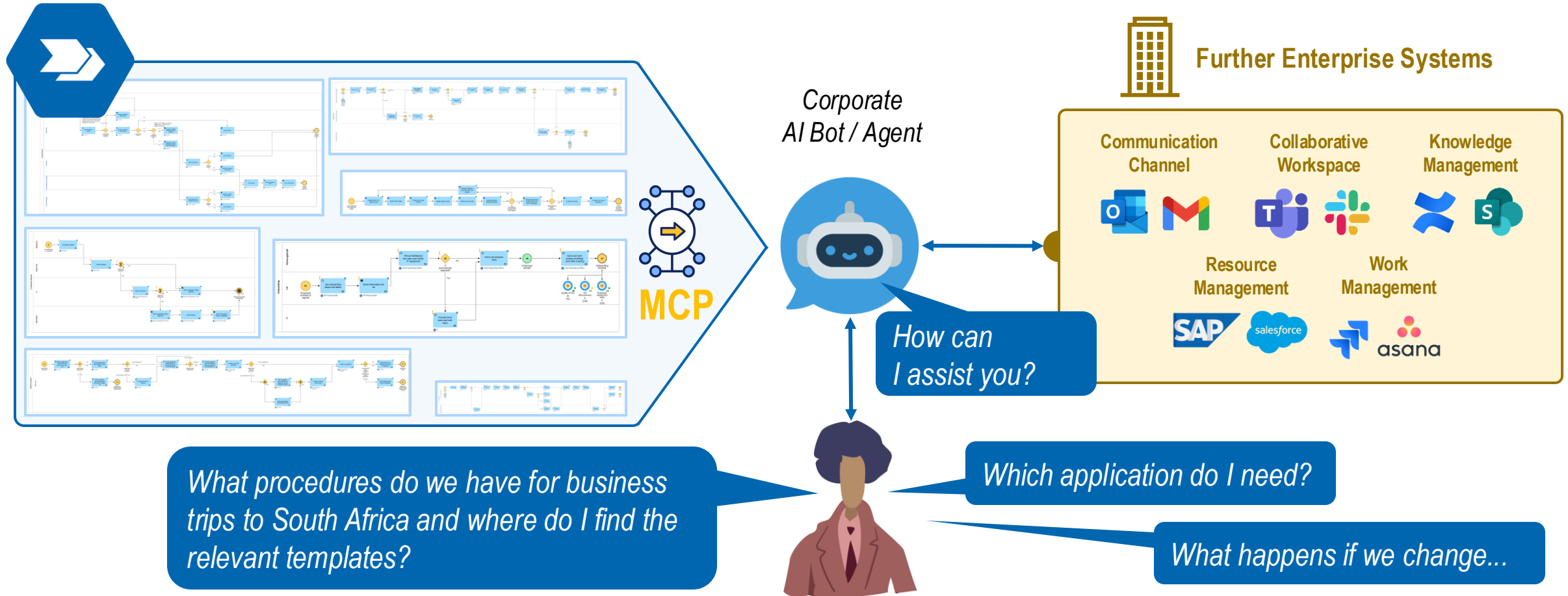
Focus 3

Leverage Reliable Information as Trusted Context.

Govern Business Transformation
and AI Adoption.

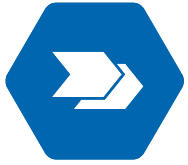
Efficiency & Insights through AI-
Powered BPM

Connect your AI bots to trusted enterprise context



ADONIS provides process knowledge, control & governance, your **AI Bot/Agent** executes actions following the guidelines.

ADONIS provides
trusted organizational context
that helps humans and AI
understand
how the organization works.



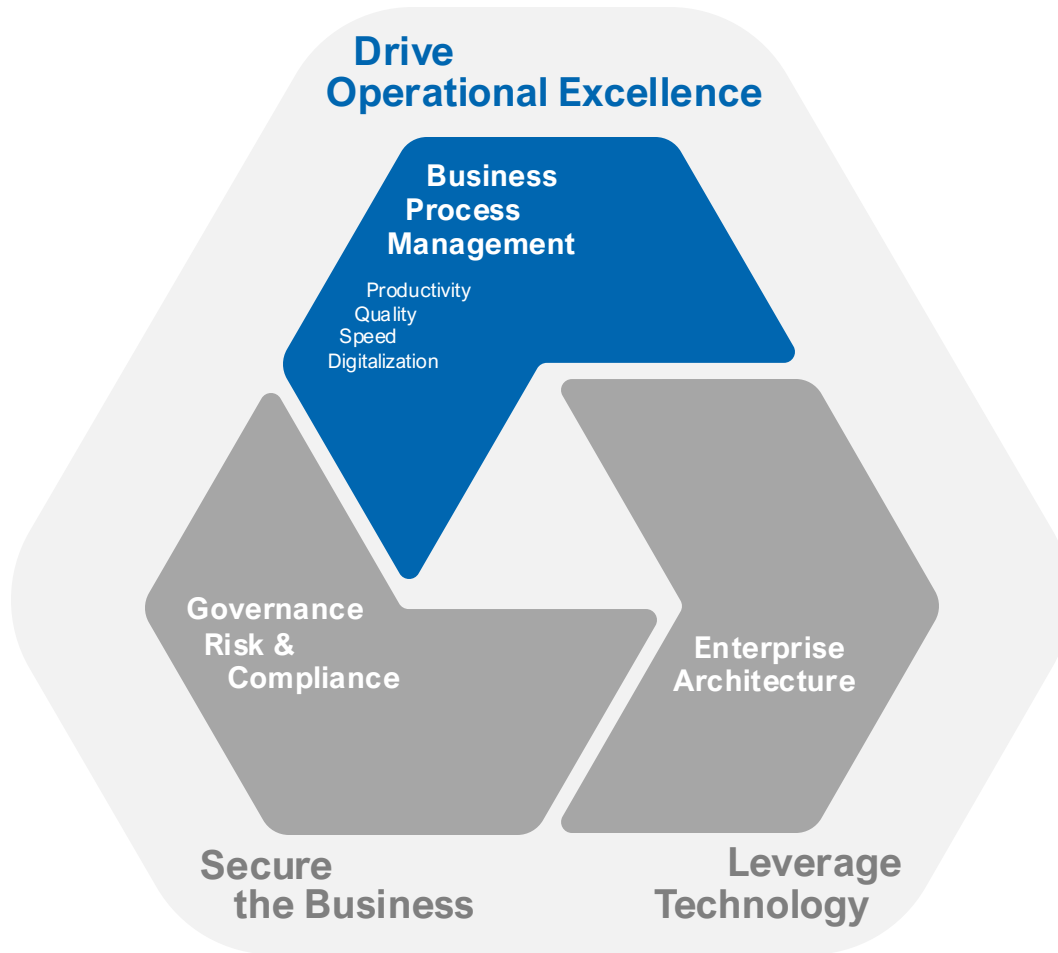
ADONIS

Business Transformation Suite



BOC Group

Design Your Enterprise



Make your business
run better!

With governed
and impactful AI.



AI-Powered BPM