

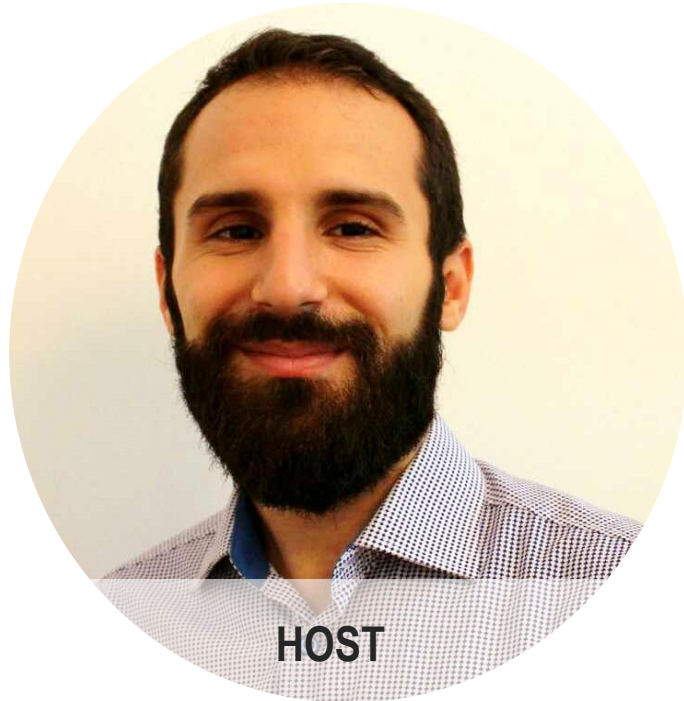


# WELCOME

1+1=3

WITH THE THREE LINES OF DEFENCE TOWARDS AN INTEGRATED GRC

# Host and Speaker



**HOST**

**ANTHONY RANALLO**  
GLOBAL BUSINESS DEVELOPMENT



**SPEAKER**

**EUGENIO LOBO**  
BPM & EA CONSULTANT



# About BOC Group – Facts & Figures

- 🌐 Offices and Partners Worldwide
- 👤 Product, Consulting, Training
- 🎯 0% Outsourcing, 100% BOC Group
- ⭐ More than 20 Years of Experience



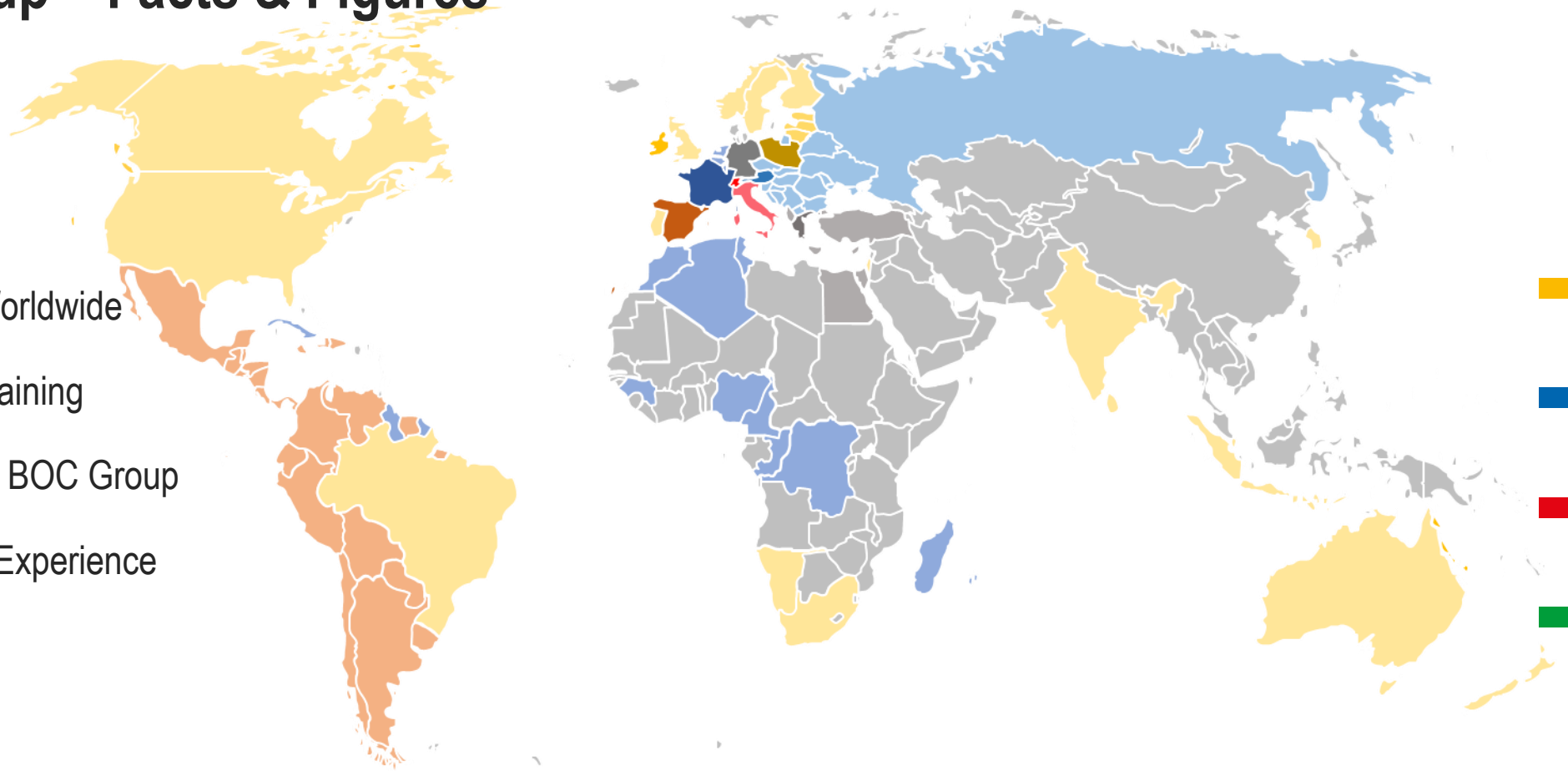
**EMPLOYEES**  
**230+**  
in 8 Countries

**CUSTOMERS**  
**1.000+**  
in 50+ Countries

**PARTNERS**  
**90+**  
in 25+ Countries

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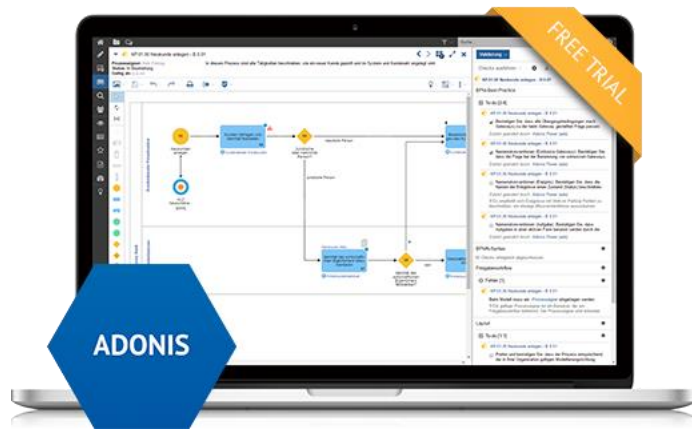


**USER COMMUNITY**  
**90.000+**  
in 120+ Countries

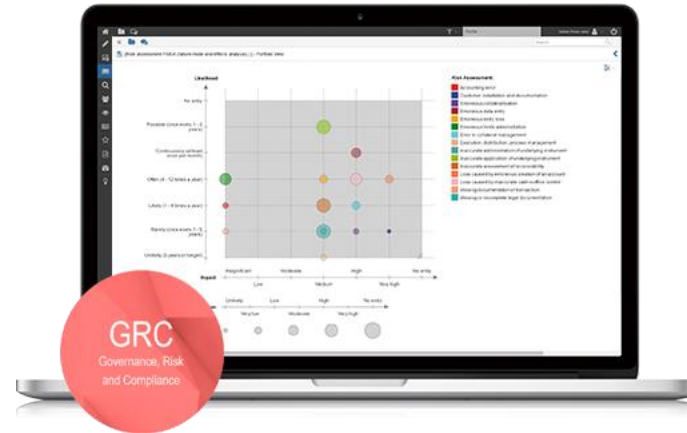
**INSTALLATIONS**  
**35.000+**  
in 80+ Countries

**PROJECTS**  
**5.000+**  
in 20+ Years

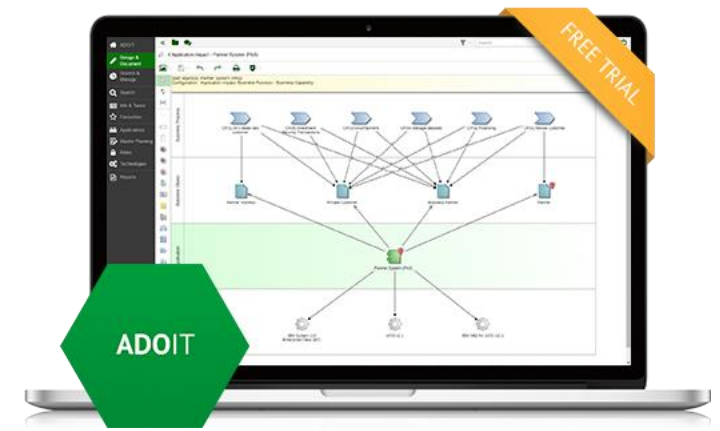
# BOC MANAGEMENT OFFICE – Enabling Transformation of Business & IT




**BUSINESS PROCESS  
MANAGEMENT**



**GOVERNANCE, RISK  
& COMPLIANCE**



**ENTERPRISE ARCHITECTURE  
MANAGEMENT**

 100% web-based

 Simple and intuitive usage

 Stakeholder-specific views & dashboards

 Powerful analysis & reporting capabilities

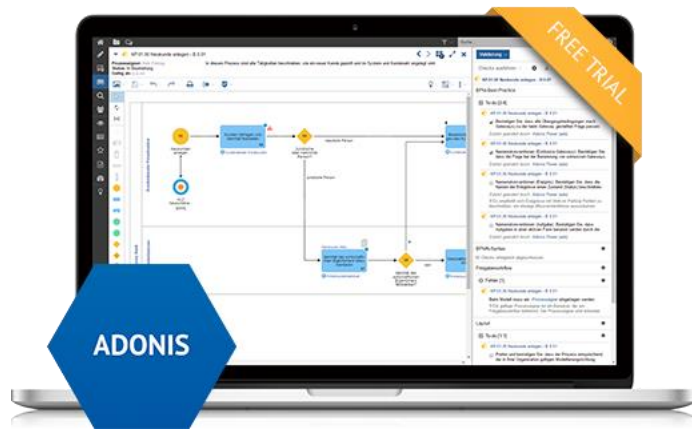
 Expandable scenarios

 Flexible configuration options

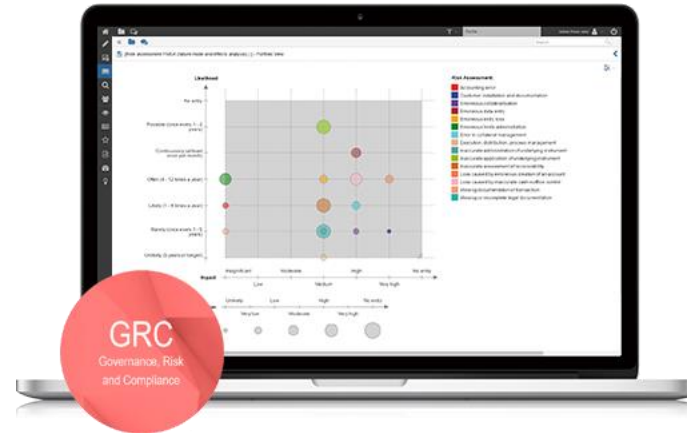
 Seamless integration with other tools

 Advanced communication and collaboration

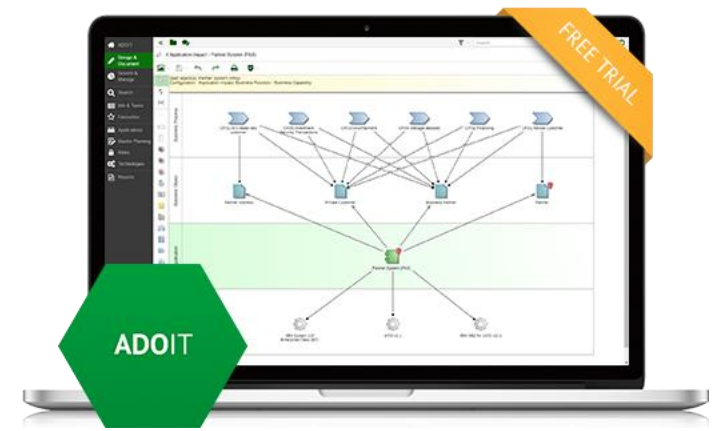
# BOC MANAGEMENT OFFICE – Enabling Transformation of Business & IT



**BUSINESS PROCESS  
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**GOVERNANCE, RISK  
& COMPLIANCE**



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MANAGEMENT**



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 **TRAINING**

 **SUPPORT**

# Customer & Analyst Ratings

- ▶ BOC Group named a “**Visionary**” in the **2018 Gartner Magic Quadrant for Enterprise Architecture Tools**
- ▶ **Gartner Market Guide for Enterprise Business Process Analysis**: Representative Vendor for ADONIS
- ▶ **ADOIT** Receives the Highest Score in “Rearchitecting the Enterprise for Transformation” Use Case in **Gartner’s 2018 Critical Capabilities for Enterprise Architecture Tools**
- ▶ **Leader in Enterprise Architecture Management Suites**, The Forrester Wave™: “Enterprise Architecture Management Suites, Q2 2017”
- ▶ ADOIT featured in **OVUM “On the Radar” Report**



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1+1=3

WITH THE THREE LINES OF DEFENCE TOWARDS AN INTEGRATED GRC

# Today's Content – What to expect

1

## **Problem**

- Management silos
- Systematic approach

2

## **Integrated GRC**

- Systemic approach
- 3 LoD as the basis of cooperation

3

## **Successful implementation**

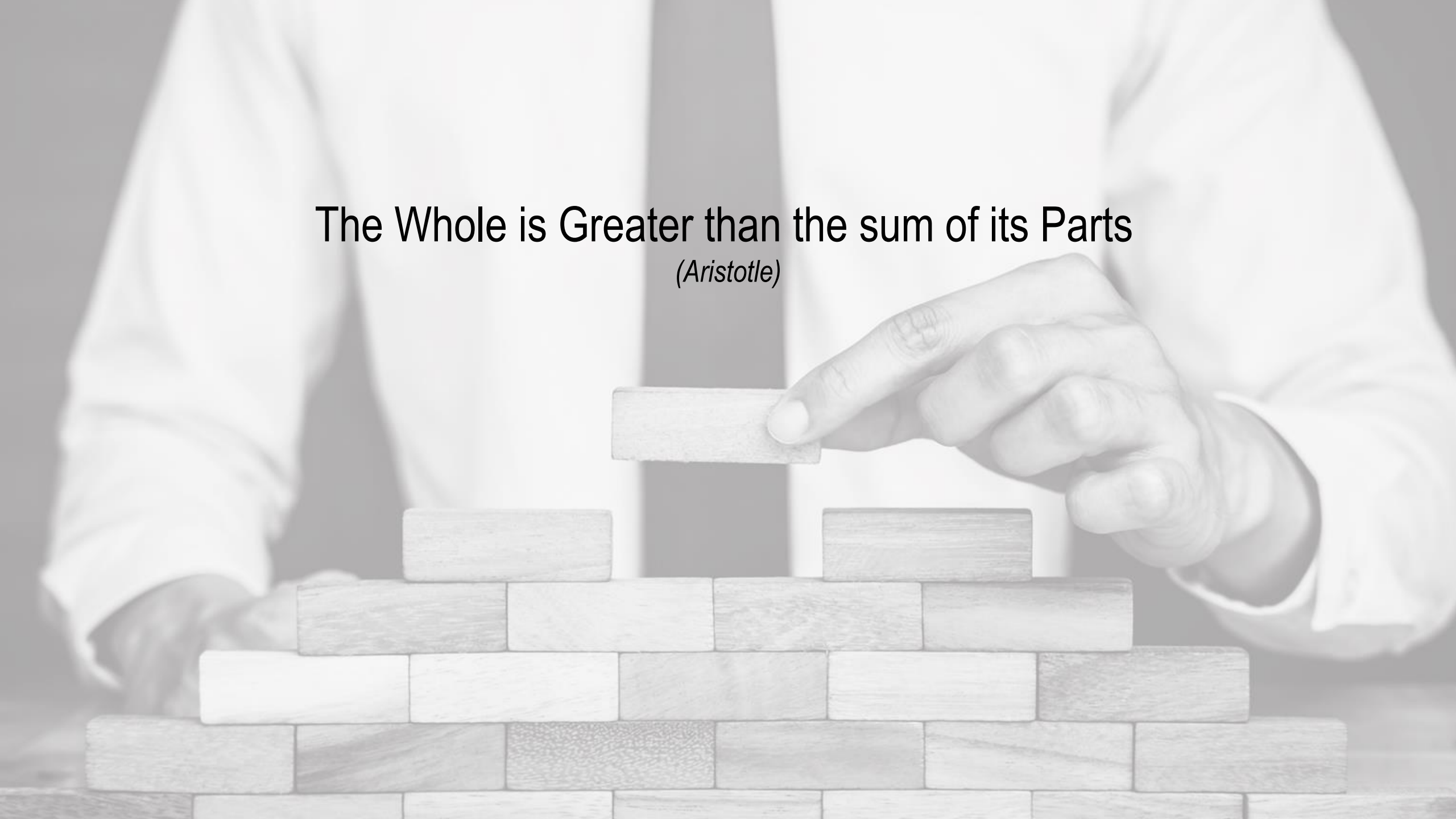
- The Big Picture
- Success Factors

4

## **Summary and Overview**



The Whole is Greater than the sum of its Parts  
*(Aristotle)*



# Systematic Approach "Management Islands"



- ▶ Isolated approach / no vote on methods or schedule
- ▶ Use of different systems / inhomogeneous data structure or database
- ▶ Operational area is faced with various requests / Inconsistency of information
- ▶ Inefficient task fulfillment / filling of Excel sheets
- ▶ Historical or cross-sectional considerations hardly possible

Risk Management

Security Management

Internal Control System

Internal Revision

Quality Management

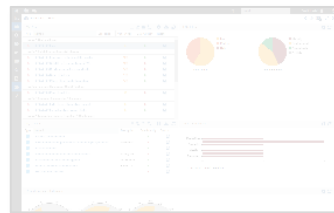
# Systematic Approach "Management Islands"



# Integrate GRC: Systemic Approach "Holistic View"



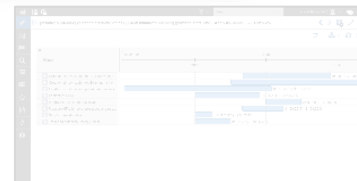
- ▶ Common methods / "shoulder to shoulder"
- ▶ Uniform IT system / common database "Single Source of Truth"
- ▶ Consistent information / reduction of operational effort
- ▶ Efficient task fulfilment for all participants through workflow support
- ▶ Historical or cross-sectional views from different angles possible



Internal Control System



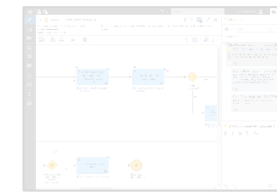
Internal Revision



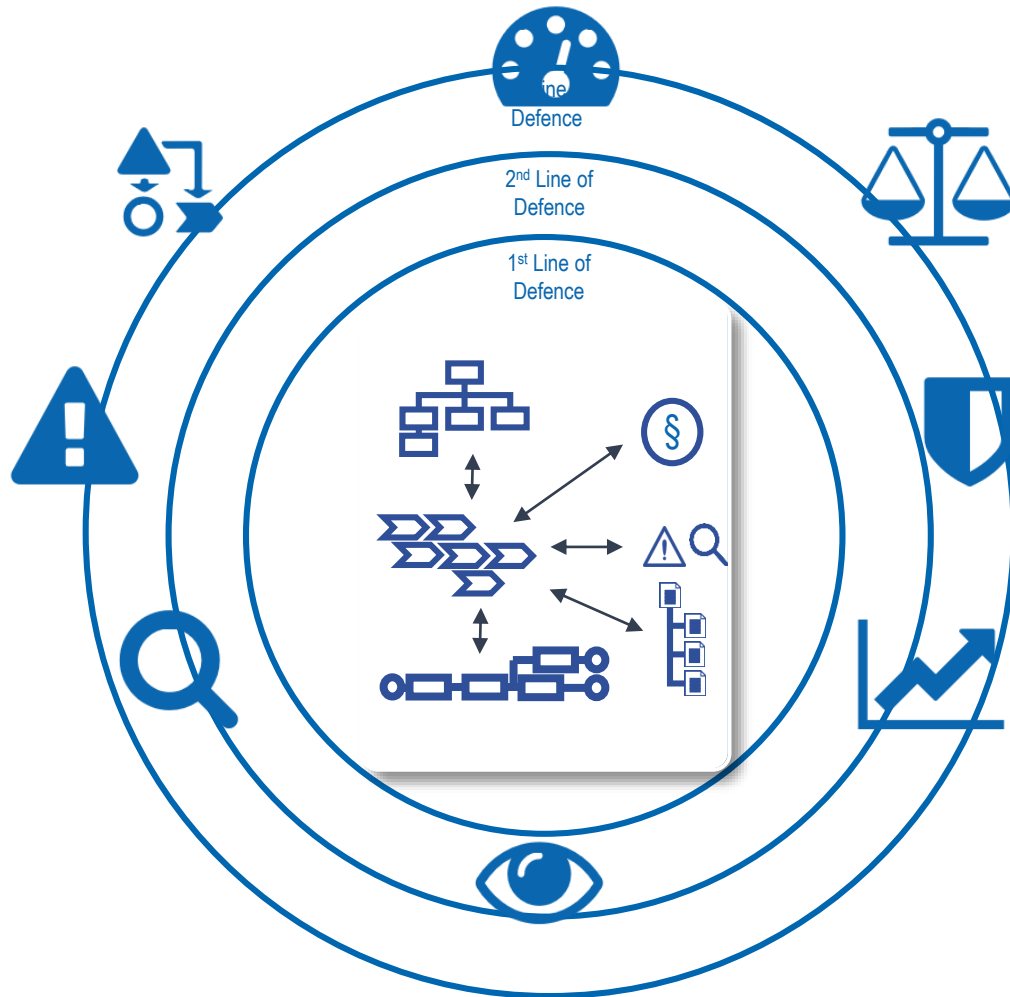
Security Management



Quality Management



# Integrated GRC – 3 Lines of Defence (LoD)



## 1st Line of Defence

The 1st Line of Defence is characterized by operational management. Business processes or the organizational structure define the responsibilities and tasks.

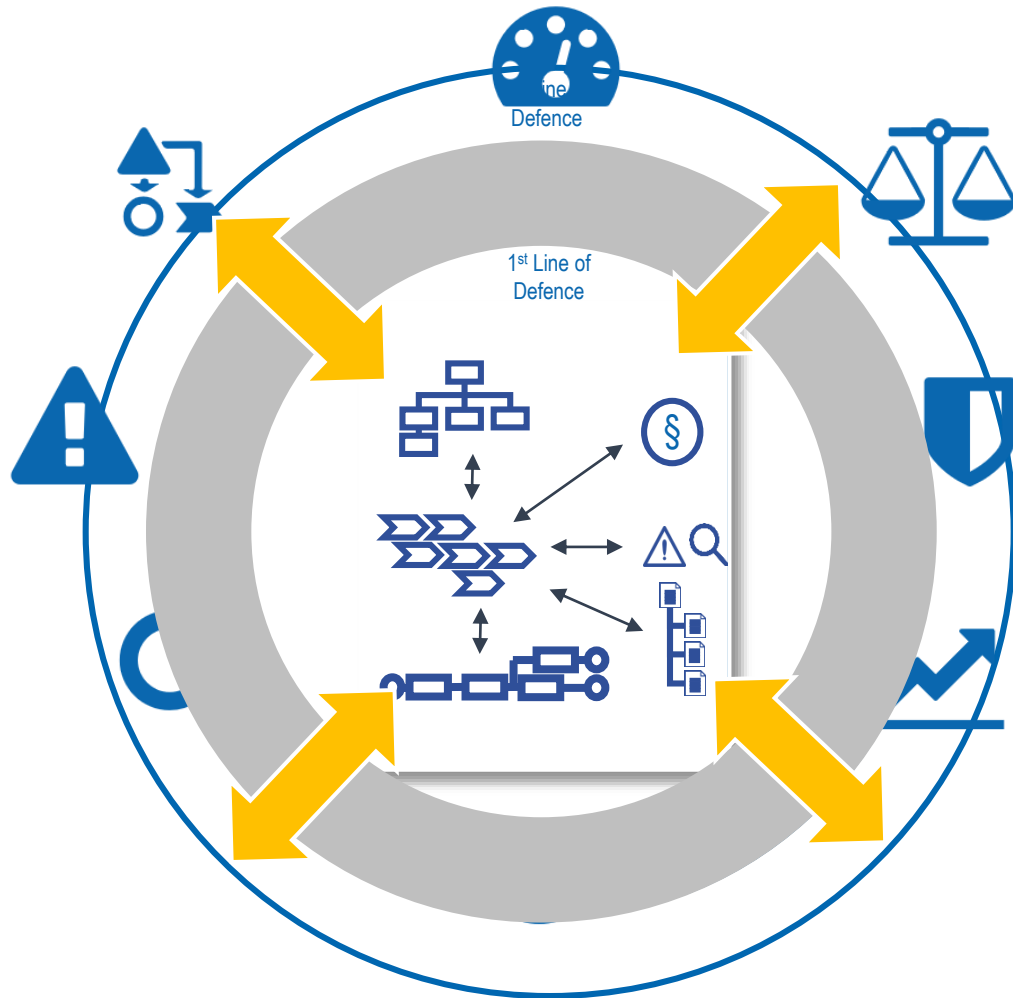
## 2nd Line of Defence

The "guardians of the systems" of the various disciplines define the procedure and the method in order to be able to perform and fulfill the various tasks and duties.

## 3rd Line of Defence

Supervision and monitoring the GRC / governance system and checking for effectiveness and efficiency.

# Integrated GRC – 3 Lines of Defence (LoD)



## Collaboration along the 2nd line

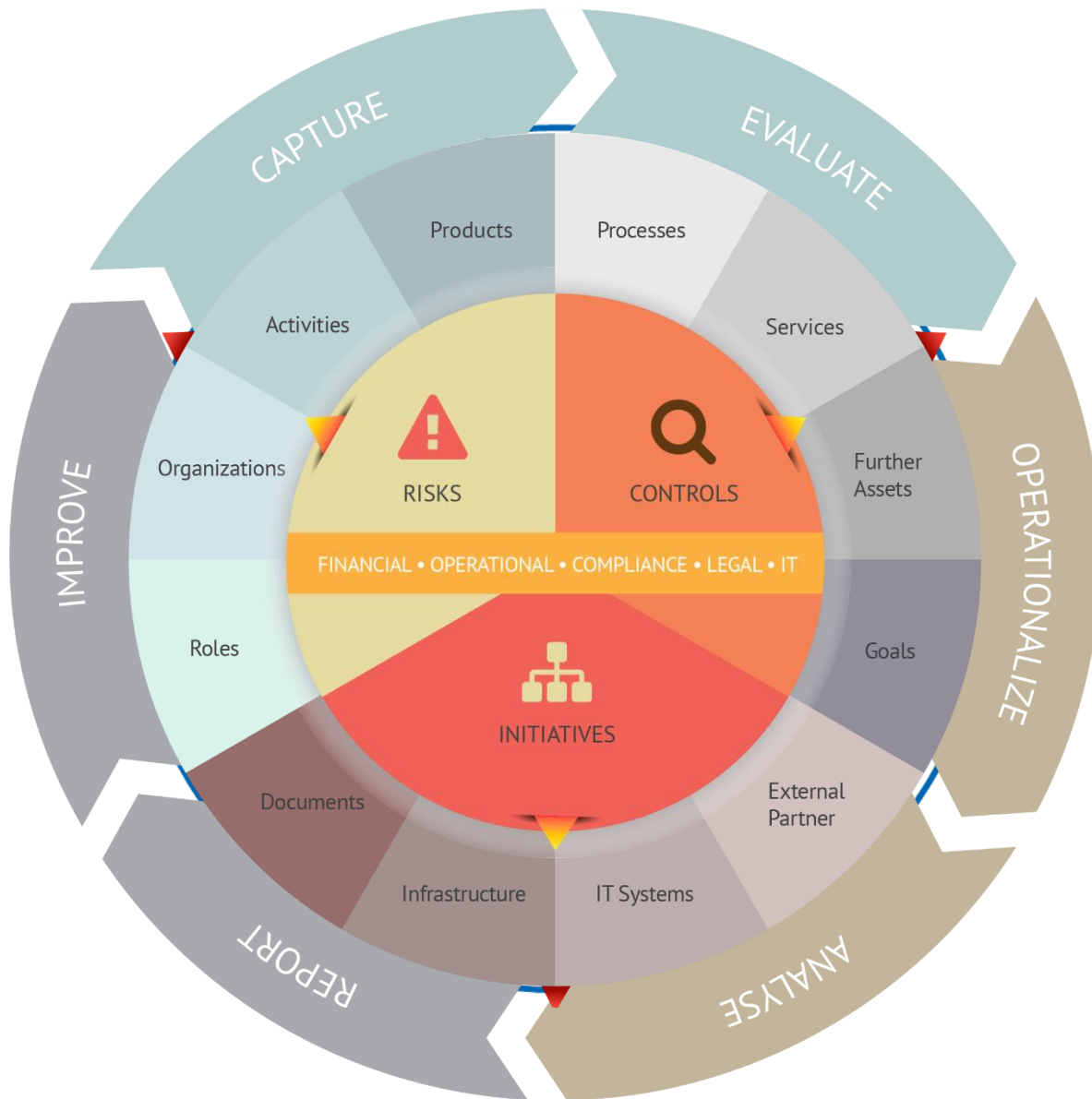
Coordination of all 2nd Lines with regards to process models, methods, common database, common toolset. Jointly defined timetable to enable efficient collaboration with operational management.

## Cross-line collaboration

Cross-line tasks are implemented using workflows to ensure efficient processing, to have histories available and to provide security for the partners. A common database of company processes is available for all 2nd Lines to prevent multiple documentation or communication.



# Integrated GRC – It's all about Risk



## Capture, Evaluate and Operationalize

Capture, build and network the risk control portfolio and define workflows and responsibilities for anchoring in the organization.

## Analyse and Report

Continuous work with the portfolio for all roles, identification of changes and target group-oriented reporting.

## Improve

Portfolio optimization, work with actions and control results, and change organizational, operational, and IT organizations.



# Summary

- ✓ Away from the management silos ...
- ✓ ... towards the integrated GRC.
- ✓ Common database and tools,
- ✓ Efficient task fulfillment
- ✓ Gather your forces!



# Start your ICS & Risk Management Initiative with our GRC suite

- ▶ 100% integrable, single-source for management systems
- ▶ Intuitive, web-based interface
- ▶ Workflow-based implementation of the OpRisk processes
- ▶ Role-based assignment of tasks
- ▶ Automatic notification mechanisms
- ▶ Extensive configuration options
- ▶ Technical and methodical know-how under one roof

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[www.boc-group.com/contact](http://www.boc-group.com/contact)

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your colleagues

 **RECOMMEND VIDEO**



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## Next Generation Business Process Management

- 💬 Free Trial with BPM collaboration with up to 3 colleagues
- ⚙️ Full ADONIS NP Starter Edition functionality
- ✅ 30-day free access

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Integrated Risk and Control Management – How your BPM and GRC can benefit from one another

Getting Started with ICS Risk Management – Implementing Governance, Risk Compliance successfully in your organization

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